

IRVING INDEPENDENT SCHOOL DISTRICT

Working - BOARD OF TRUSTEES  
5:30 PM

Irving ISD Board Room  
2621 West Airport Freeway  
Irving, TX 75062  
Tuesday, February 22, 2022

**A G E N D A**

I. CALL TO ORDER AND MOMENT OF SILENCE FOR 5:30 P.M. WORK SESSION

II. PUBLIC COMMENT

Individuals wishing to address the Board on agenda items or make comments regarding issues not on the agenda will be heard at this time.

III. DISCUSSION ITEMS

- A. Discuss the Background of the District of Innovation (DOI), Current DOI Plan, and the Renewal Process (L. Campbell/K. Gilleland) 2
- B. Technology Update (A. McQuarters) 11
- C. Discuss Items on February 22, 2022 Regular Board Meeting Agenda

IV. ADJOURNMENT

**DISCUSS THE BACKGROUND OF THE DISTRICT OF INNOVATION (DOI), CURRENT DOI PLAN AND THE RENEWAL PROCESS**

On February 18, 2022, the Irving ISD Board of Trustees will be asked to appoint three District Advisory Committee members each comprised of teachers, principals, parents, administrators, and community members. The committee membership represents a cross-section of the District. The committee will meet on March 3, 2022, and March 10, 2022. A Plan Development Team, which will include IISD cabinet and administrative team members will meet on March 21, 2022, to finalize the plan.

The District Advisory Committee will propose the Innovation Plan for approval as required by TEC 12A.005. The plan will then be shared at three public meetings to be held on March 29, 30, and 31, 2022. The plan will be posted for a required 30-day public comment period from April 4 through May 9, 2022.

Lastly, the District Advisory Committee will vote on the plan on May 9, 2022. The IISD Board of Trustees will vote on the plan on May 17, 2022.

Attachment:

- District of Innovation Power Point



February 22, 2022



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Exhibit III-A



# District of Innovation

The district of innovation concept was passed into law in 2015 when the 84th Texas Legislature created Texas Education Code chapter 12A, Districts of Innovation. The law allows traditional independent school districts to access most of the flexibilities available to Texas' open enrollment charter schools.

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# District of Innovation (2017-2022)

- Uniform School Start Date
- Minimum minutes of Instruction
- Campus Coordinator
- Probationary Contracts

# District of Innovation (2017-2022)

- Teacher Appraisal System
- Teacher Certification

# Amendments (2017-2022)

- Removal of individuals from District Property/Facilities
- Out-of-School Suspensions for students below grade 3
- Planning and Prep periods

# Renewal Process Timelines

- On *February 18, 2022*, the Irving ISD Board of Trustees will be asked to approve the District Advisory Committee members each comprised of teachers, principals, parents, administrators, and community members. The committee membership represents a cross-section of the District. 8
- The District Advisory Committee will meet on *March 3, 2022*, and *March 10, 2022*. A Plan Development Team, which will include IISD cabinet and administrative team members will meet on *March 21, 2022*, to finalize the plan.

# Renewal Process Timelines

- The District Advisory Committee will propose the Innovation Plan for approval as required by TEC 12A.005. The plan will then be shared at three public meetings to be held on *March 29, 30, and 31, 2022*.
- The Innovation Plan will be posted for a required *30-day* public comment period from *April 4, 2022, through May 9, 2022*.
- The District Advisory Committee will vote on the plan on *May 9, 2022*. The IISD Board of Trustees will vote on the plan on *May 17, 2022*.



# Questions



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# Technology Summary

## Technology Update For February 2022 Board Meeting

# Outline for Technology

- **eRate Audit Update**
  - **Audit Overview**
    - **What is eRate and how does it Benefit Irving ISD?**
    - **Audit Scope and Timeline**
  - **Audit Findings**
- **Technology Performance - Objectives versus Actuals**
  - **Overview**
  - **Key Performance Indicators**

# eRate Audit Update

## What is the eRate Program ?

- Is a **Federal Communications Commission (FCC)** program that is sponsored by the **Universal Service Administrative Company (USAC)**.
- **Makes telecommunications and information services more affordable.** 14
- Provides **discounts for telecommunications, Internet access, and internal connections** to eligible schools and libraries. 2021 Funding Cap is **\$4.276 Billion**.
- Discounts are **based upon districts' adherence to strict and rigid eRate Requirements** and
  - range from **20 to 90 percent** and
  - are based on the **percent of students that receive Free or Reduced Lunch**.

# eRate Audit Update

**eRate Audit Started  
November 2020**



**eRate Audit Completed  
December 2021**



# eRate Audit Update

## How does the eRate Program benefit Irving ISD ?

### Irving ISD:

- Is a **“90 %” school district** which means that we get **90% discounts** on Category One (e.g. Internet related) and **85% discount** on Category 2 (e.g. Routers, Switches, etc.) Products and Services.
- Has **received more than \$40 Million Dollars** from the eRate program since its inception.
- Has been able to **use these funds to build and maintain a high performance, state-of-the-arts Network Infrastructure that is secure and reliable.**

# eRate Audit Update

## What was Audited ?

- **Application Process** - eRate Processes, Eligibility and **Effective use** of Funds, and Technology **infrastructure**
- **Competitive Bid Process** - Accuracy and fairness of evaluations and adherence to **ALL** eRate rules.
- **Invoicing Process** - whether the equipment & services and the vendor's bills were consistent with the signed agreements.
- **Site Visit** - Virtue **physical inventory** to ensure that equipment was **delivered, installed in the proper location, and utilized in accordance with eRate rules.**
- **Reimbursement Process** - Does IISD invoices matched invoices submitted to USAC eRate's program.

# eRate Audit Update

What was the results of the Audit ?

- After **thirteen months of meetings** and reviews, the **audit was completed** and
- there were **NO Irving ISD findings.**
- .... **ZERO.... NONE... NADA ... PARA NADA....** 🥰😎👍👏 !!!

# eRate Audit Update

## Acknowledgements and Thank You's:

This was a **Tremendous Team Effort** that was led by our **Network Operations Team**.  
Special thanks to:

- **Purchasing -** Jerome Pilgrim
- **School Leadership -** Principals
- **Planning, Evaluation, and Research -** Dr. Dorian Galindo
- **Business Department -** Mahdia Lalee
- **VST eRate Consultant -** Russell Neal
- **Network Operations -** Audelia Guerrero



# Technology Update

## Technology Performance - Objectives vs Actuals

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# Technology Performance

## Technology Year-Over-Year Performance

Despite the Pandemic and over the past three years, Technology:

- **Has done more work !!!**
- **Responded faster to issues !!!**
- **Resolved issues faster !!! and**
- **Resolved issues More Efficiently !!!**

# Key Performance Indicators (KPIs)

## Technology Work Orders - Closure Statistics

| Metric               | 2019   | 2020   | 2021   |
|----------------------|--------|--------|--------|
| Count Closed         | 12,417 | 15,118 | 17,356 |
| Avg Hours to Close   | 25.9   | 56.3   | 19.5   |
| Avg Hours to Respond | 11     | 18.6   | 9.4    |

In 2021

More Work was Completed <sup>22</sup>

Resolved Faster

Responded to Faster

# Key Performance Indicators (KPIs)

## Technology Work Orders - Reopen Statistics

| Metric                   | 2019   |         | 2020   |         | 2021   |         |
|--------------------------|--------|---------|--------|---------|--------|---------|
|                          | Count  | %       | Count  | %       | Count  | %       |
| Tickets not reopened     | 11,194 | 90.20%  | 13,995 | 92.60%  | 16,491 | 95.00%  |
| Reopened once            | 1,120  | 9.00%   | 1,003  | 6.60%   | 797    | 4.60%   |
| Reopened 2 or more times | 103    | 0.80%   | 120    | 0.80%   | 68     | 0.40%   |
| Grand Total              | 12,417 | 100.00% | 15,118 | 100.00% | 17,356 | 100.00% |

In 2021, Work Orders (WOs) were resolved more efficiently (i.e. 95% of WOs were resolved on the first attempt).

# Questions or Comments

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**Thank You for All that You Do !!!!**