

LJSD Board of Trustees

Technology Report - July 15, 2026

Help Desk support requests:

- For the month of June 2026, we have;
 - 206 total support requests from around the District
 - 176 resolved and closed
 - 30 still in progress or yet to get verification back from the submitter that they were resolved

Some projects recently completed or in progress:

- 2 teacher projectors were swapped out that failed, and 2 projector bulbs were replaced in other projectors.
- Swapped out 400ish out-of-warranty Chromebooks from the schools with replacement, new ones.
- Fixed 2 Cameras at KTEC that weren't working so they can now record video without signal loss.
- Supporting Summer School at THS and LHS with temporary Chromebook checkouts and technology needs on-site

Some upcoming projects:

- Putting projectors and wireless access points back together at JBE after the new ceiling grids get complete this week.
- Putting projectors and wireless access points back together at LMS after the new ceiling grids are complete in two weeks.

Notes or misc updates:

- Working through the Skyward SMS 2.0 to Qmlativ transition for the Student Information System.