



AGENDA ITEM: 26-26
DATE OF MEETING: July 08, 2026
ACTION: ☒
INFORMATION: ☐

**APPROVE FIRST AMENDMENT WITH IMAGINE LOS ANGELES INC.
FOR BENEFIT NAVIGATOR PLATFORM LICENSES
FROM JULY 1, 2026 – JUNE 30, 2027
(CONTRACT NO. CF25145)
[\$67,500 – PROP 10 FUNDS]**

SUMMARY OF REQUEST

Approve the First Amendment to Contract No. CF25145 with Imagine Los Angeles, Inc. (Imagine LA), to extend the term through June 30, 2027, and increase the not-to-exceed amount by \$67,500, from \$144,650 to \$212,250, for continued Benefit Navigator platform license and standard subscription services for FY 2026, 2027.

BACKGROUND

In July 2025, the Commission approved a one-year pilot contract with Imagine Los Angeles, Inc. (Imagine LA) to implement the Benefit Navigator platform in Riverside County. The pilot supported use of the platform by First 5 Riverside County and partner agencies to help staff identify public benefits and refundable tax credits for which families may be eligible, generate family-facing summaries, and support navigation to available resources.

The Benefit Navigator is a cloud-based Software-as-a-Service platform that allows trained users to screen for potential eligibility across multiple public benefits and tax credits, including CalFresh, Medi-Cal, WIC, childcare subsidies, and refundable tax credits. The platform supports First 5 Riverside County's Family Resource Center model by strengthening staff capacity to connect families to available resources through a streamlined, user-friendly tool.

The initial contract included pilot implementation, training, onboarding, data review, customization, and exploratory planning activities. For the second year, First 5 Riverside County is narrowing the scope to continued platform access and licenses. This allows First 5 Riverside County to maintain continuity for existing users and preserve access to a tool already introduced through the pilot, while staff continue assessing long-term use, partner participation, and alignment with broader family navigation and resource connection strategies.

RECOMMENDED ACTION

That the Commission:

1. Approve the First Amendment to Contract No. CF25145 with Imagine Los Angeles, Inc. (Imagine LA), to extend the term through June 30, 2027, and increase the not to exceed amount to \$212,150.00, effective July 1, 2026 – June 30, 2027, for Benefit Navigator platform licenses and standard subscription services, and authorize the Executive Director to sign the contract amendment on behalf of the Commission, subject to County Counsel approval as to form; and
2. Authorize the Executive Director to manage user license allocation among First 5 Riverside County staff and approved partner users consistent with the contract scope, applicable privacy and security requirements, and available licenses; and
3. Authorize the Executive Director, based on the availability of fiscal funding and as approved by County Counsel, to sign amendments that exercise the options of Contract No. CF25145, on behalf of the Commission, including modifications of the statement of work that stay within the intent of said contract, and if necessary, including a no-cost extension of the project period, without requiring further action from the Commission.

BUDGET IMPACT

Adequate appropriation has been included in the approved FY 26/27 budget to support funding for this initiative (525440-25800-938001-92945)

STRATEGIC PLAN RELEVANCE

Goal Area 4 - Countywide (92955)

POTENTIAL CONFLICTS OF INTEREST

None Known

ATTACHMENTS

1. CF25145 A1 - Imagine Los Angeles Inc. First Amendment