

DNDC Telephone Company

6818 N. Frostwood Parkway

Peoria, IL 61615

309-689-8696 Fax 309-689-8699

Invoice

Date	Invoice #
6/1/2016	87241

Bill To
Pana Community Unit School District #8 14 East Main Street P.O. Box 377 Pana, IL 62557 217-562-1500

Ship To
Pana Community Unit School District #8 14 East Main Street P.O. Box 377 Pana, IL 62557

P.O. No.	Terms	Rep	Ship Date	Via	FOB	Project	Sales Bid
	Due on receipt	HSE	6/1/2016				

Qty	Item Code	Description	Price Each	Amount
1	210	Automatic Renewal PremierCare Maintenance June 1, 2016 through May 31, 2017 12 Monthly Payments of 500.00 per Month Due First of Each Month.	6,000.00	6,000.00

Subtotal		\$6,000.00
Sales Tax		\$0.00
Total		\$6,000.00
Payments/Credits		\$0.00
Balance Due		\$6,000.00

April 13, 2016

Pana Community Unit School District #8
14 East Main Street
P.O. Box 377
Pana, IL 62557

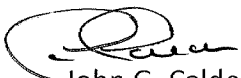
Dear Pana Community Unit School District #8:

In addition to our Premier Care Maintenance Agreement (attached), our company offers the following items at no extra cost:

1. Two-hour response time guarantee on emergency service, or one-month service maintenance cost reimbursed per emergency service call. Emergency service is outlined in our Premier Care Maintenance Agreement (attached).
2. Quarterly remote database and voicemail saves for back-ups. This ensures that in case of failure, Digital Network Development Companies will be able to restore your Database and Voice Mail prompts from last date of save, avoiding hours or days of re-creating your Network.
3. Switch software upgrades. At Mitel, we are always investing in research and development. As our technology progresses, we upgrade our customers' networks with the latest features and benefits.
4. System engineer consultations. We review your future needs to keep focus on leading edge technology.
5. Continuous user training. DNDC's help desk in Peoria, Champaign and Downers Grove via our toll free number is available during normal working hours to assist you with questions or concerns.
6. Guaranteed warranty replacement of any Mitel parts we installed. DNDC maintains an extensive inventory of product in-house for emergency purposes only, not for resale. When equipment is needed but not in inventory, we ship overnight from Inter-Tel's warehouse in Arizona for immediate replacement.
7. Adds, Moves and Changes which are done remotely - at no charge.
8. On-site labor rate for all Add, Moves and Changes - at a rate of \$65.00 per hour.

We appreciate your business and look forward to answering any questions you might have regarding our maintenance agreement.

Sincerely,



John G. Calderon
Partner

PREMIERCARE MAINTENANCE AGREEMENT

Agreement No. JC13716116

DNDC Telephone Company and Pana Community Unit School District #8
A Corporation (CUSTOMER) agrees as follows:

1. **SERVICE:** DNDC will, at its option, either repair or replace (Service) any malfunctioning component part of the Equipment listed on the Itemized Service Maintenance Agreement.
2. **SERVICE, SITE, TERM AND CHARGE:** The Equipment is installed at 14 East Main Street, Pana, IL shall provide Service Site for a period of 1 year commencing on June 1, 2016 through May 31, 2017 (Date of Install). The charge for Service during the Term shall be **\$ 6,000.00 Payable monthly 500.00 per month.** DNDC reserves the right during the Term or any renewal period to increase the charge for Service to reflect changes made during the Term or any renewal period in either the type or quantity of Equipment.
3. **REGULAR SERVICE:** Regular Service shall be preformed by DNDC between 8:00 a.m. and 5:00 p.m., Monday through Friday, except DNDC holidays. Repair personnel as are required shall be dispatched to the Service Site within Twenty-four (24) hours of CUSTOMER'S request for Regular Service, except when CUSTOMER'S request is made on, or on a day preceding, a DNDC holiday or a weekend, repair personnel shall be dispatched to the Service Site on DNDC'S next normal workday.
4. **EMERGENCY SERVICE:** Emergency Service shall be performed by DNDC promptly without regard to the time of day or the day of the week, including holidays, and repair personnel as are required shall be dispatched to the Service Site within two (2) hours of CUSTOMER'S request for Emergency Service. Emergency Service will be provided only for Equipment failure resulting in CUSTOMER'S complete inability to: (a) receive incoming calls; (b) make outside calls; (c) make station-to-station calls; or (d) use the attendant console; (e) utilize voice mail. A request for Service when an Emergency does not exist shall be deemed to be a request for Regular Service.
5. **CONDITION OF SERVICE:** DNDC'S obligation to perform Service is conditioned upon the Equipment not having been altered or repaired by any party other than DNDC, without DNDC'S written consent, and the malfunction not being the result of mishandling, abuse, misuse or improper storage, installation, maintenance, or operation by other than DNDC (including use in conjunction with Equipment electronically or mechanically incompatible) and upon the Equipment not having been damaged by fire, explosion, power failure, any act of God, or by any other cause whatsoever.
6. **RENEWAL:** This contract will automatically renew for successive one-year periods unless cancelled in writing by DNDC or by CUSTOMER. Cancellation notice must be received thirty (30) days prior to the end of the Term.


IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be duly executed, such parties acting by their representatives being thereunto duly authorized.

CUSTOMER: Pana Community Unit School District #8

DNDC Telephone Company

By: _____
(Signature)
David P Lett

(Printed Name)

By:  _____
(Signature)
John G. Calderon Sr.

(Printed Name)

Title: Superintendent
Date: _____

Title: CEO
Date: 4/12/16