



CASELLE®

**COMMUNITY**  
**CONNECT**  
PRICE PROPOSAL FOR  
WAVERLY, NE



## PRICING & TERMS (CONVENIENCE FEE)

PAYMENT FEES	
Credit/Debit Card	[3.5%] Convenience Fee with a [\$2.95] minimum
ACH	[\$2] Flat Rate
All fees include recurring, one-time payments, all payment channels, and all card brands (Visa, MasterCard, American Express and Discover).	
OTHER FEES	
e-Bills – Only charged when customer no longer receives a printed bill	\$.20 per e-Bill - <b>Waived</b>
Text Notifications – Charged per outbound text notification to each contact	\$.10 per outbound - <b>Waived</b>
Chargeback	\$15.00 per chargeback
Returned Check Fee	\$15.00 per returned check
PCI Compliance Fee	\$10.00 per month – <b>[Waived]</b>

COMMUNITY CONNECT PORTAL FEES	
Utility Billing	[Pricing Included within Proposal]
Miscellaneous (They will be collecting Court Payments)	[Pricing included within Proposal]
Implementation Fee – Includes integration, billing process configuration, portal setup, and staff training	[Pricing Included within Proposal]
Client Support - Unlimited phone + e-mail inquiries. Assigned Client Success Manager	Included

*\*Unless otherwise specified, Implementation Fee includes up to six (6) hours of implementation work by Caselle staff. Any required work above six hours will be billed hourly increments at \$200/hour.*

Payment is due upon execution of this proposal unless other payment terms are negotiated. The information provided in this proposal is valid for 90 days from issue date.

## SIGNATURE AGREEMENT

You agree to purchase the software and services detailed in this proposal.

Client Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

