



Your Nextiva quote

# Build Amazing Customer Experiences



# Let's do great things together.

We're thrilled that you're considering Nextiva. We founded Nextiva 15+ years ago to empower businesses of all sizes to create exceptional customer experiences and build deeper, more meaningful relationships for growth.

With Nextiva's AI-powered unified customer experience platform, you have the tools and the tech to orchestrate delightful customer journeys that engage, market, sell, and service.

I'm confident that you'll find that our solutions unlock greater levels of growth for your business. And paired with our renowned Amazing Service® and reliability, you'll thrive in this incredibly fast-paced, demanding world.

We'd love to welcome you to Nextiva. Don't hesitate to reach out with any questions — our team is 1500+ strong and ready to help you succeed.

*Tracy Conrad*



**Tracy Conrad**  
Chief Amazing Officer, Co-Founder





# Get ready for the future of customer experience.

## Nextiva Unified-CXM

Nextiva's Unified Customer Experience Management platform helps businesses meet customers on their preferred channel, orchestrate the entire customer journey, improve the customer experience, and monitor and build brand loyalty.



### Unified

Nextiva offers a comprehensive unified customer experience management platform serving as a singular point of truth for all your customer interactions.



### Trusted

We're trusted by over a million users conducting billions of interactions annually using our reliable and secure AI-powered customer experience platform.



### Modern

Our platform is built on a scalable, globally available, redundant microservices architecture accessible through APIs, ensuring longevity and adaptability to evolving market demands.

**Nextiva Amazing Service® Advantage:** The right choice for businesses that want a trusted advisor and deep domain expertise. Our commitment to Amazing Service® and a customer-focused approach has been the cornerstone of our customers' success.

NEW!

XBert AI

From Nextiva

Free Setup!  
Just mention this promo.

# Never miss a call ever again.

Answer every call, capture every lead—never lose business to voicemail again!



Answers calls instantly 24/7



Answers questions accurately



Works with your apps

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## AI Receptionist

XBert AI acts as a receptionist who answers your business calls, texts, and live chats.

## AI for Sales

XBert AI instantly answers product questions, books appointments, and brings people into your funnel.

## AI for Customer Service

XBert AI resolves customer questions, issues, and support. It automatically transfers the call to a human team member if it encounters issues.

## AI Concierge

XBert AI will greet guests and clients, while assisting with reservation details and requests - all summarized and shared to your team.

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Asfi your rep about  
XBert AI today!

Sales  
(800) 799-0600

Setup in 5 minutes  
Get your demo today!

# Leading brands trust Nextiva.

✓ 1 million+ users

✓ Billions of interactions annually

✓ Amazing Service®



Z GALLERIE

ASHLEY



RUE GILT  
GROUPE

Nextiva transformed our client conversations, keeping them all in one place and making us more organized and responsive.

- Erin Simon, CEO, Empire Tax Offices

Security is at the heart of our mission and global operations. That's why we chose Nextiva.

- Hari Ravichandran, Co-Founder & CEO at Aura

With Nextiva, customer service has always been authentic and their support always helps in a timely fashion.

- Vinnie Edwards, YMCA of Louisville

We were able to go as far technologically as was practical for a company of our size.

- Rich Sparkman, IT Support, Shelby American