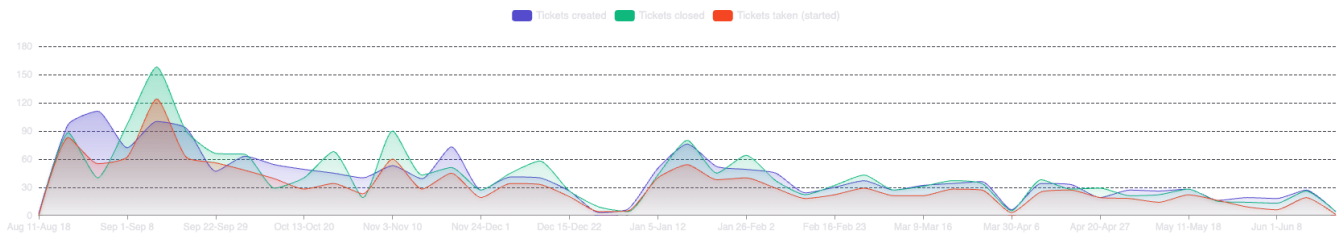


June 30th Technology Board Report

With students out for the summer, our department has shifted from day-to-day classroom support into the project window we use each year to refresh devices and clean up accounts. The headline this period is that summer device refresh is fully underway across all ten buildings, and we have started the end-of-year cleanup of user accounts and group memberships.

Helpdesk Tickets:



June ticket volume is at its lowest point of the school year, as expected with students out of session. Tickets created, closed, and started are tracking tightly together, so turnaround has stayed quick through the start of summer.

Current Affairs:

Summer Device Refresh Underway:

With student devices back from each building, our team has moved into imaging, repair, and redeployment. Work is being paced building by building rather than compressed into one push, which keeps the queue manageable and gives us time to address damaged units, software updates, and configuration changes before fall.

End-of-Year User Management & Cleanup:

We are working through the annual cleanup of Google Workspace and district system accounts — graduating students, exiting staff, role changes, and the group memberships tied to each. This work removes accounts that should no longer have access, frees up licenses, and gets our user directory aligned with the new school year's staff and student roster before fall onboarding begins.

Looking Ahead:

Our department priorities for the coming months include:

- **E-Rate Switch Install Completion:** Finishing the network switch refresh during the summer break window so that all ten buildings come online in the fall on the new equipment.

- **High School Camera Expansion:** Installing the roughly twenty additional Verkada cameras at the high school to close current coverage gaps.
- **Battery Backup Deployment:** Standing up the battery backup units in the locations identified by the spring power-issue review.
- **Flow Forms Replacement:** Rebuilding the internal systems that previously relied on Flow Forms now that we are moving off that platform.